



**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.

January 24, 2007

George Basbanes, Esq.  
Basbanes and Chenelle  
648 Central  
Lowell, MA 01852

Re: Order of Notice  
DW 06-172

Dear Attorney Basbanes:

We have enclosed a copy of NHPUC Order of Notice DW 06-172 dated January 22, 2007 concerning the subject matter.

Please forward a copy directly to Mr. Josef Fitzgerald or provide us with his address and we will mail him a copy.

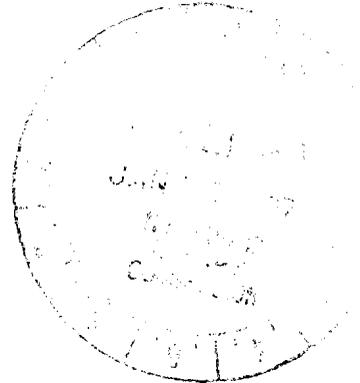
I trust you will find this satisfactory and if you have any questions, please give me a call.

Sincerely,

Stephen J. Densberger  
Executive Vice President  
Pennichuck East Utility, Inc.

Enclosure

cc: Sarah B. Knowlton, Esq., McLane, Graf, Raulerson & Middleton  
Debra A. Howland, N. H. Public Utilities Commission



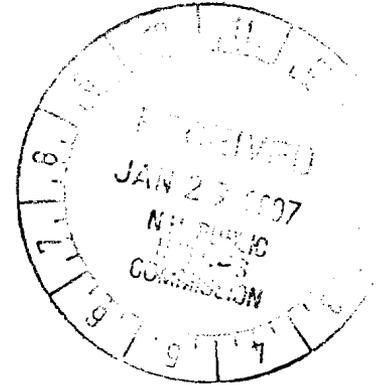


**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.

January 24, 2007

Mr. Josef Fitzgerald  
212 New Yorker Avenue  
Chelmsford, MA 01824

Re: Order of Notice  
DW 06-172



Dear Mr. Fitzgerald:

We have enclosed a copy of NHPUC Order of Notice DW 06-172 dated January 22, 2007 concerning the subject matter.

I trust you will find this satisfactory and if you have any questions, please give me a call.

Sincerely,

Stephen J. Densberger  
Executive Vice President  
Pennichuck East Utility, Inc.

Enclosure

cc: Sarah B. Knowlton, Esq., McLane, Graf, Raulerson & Middleton  
Debra A. Howland, N. H. Public Utilities Commission



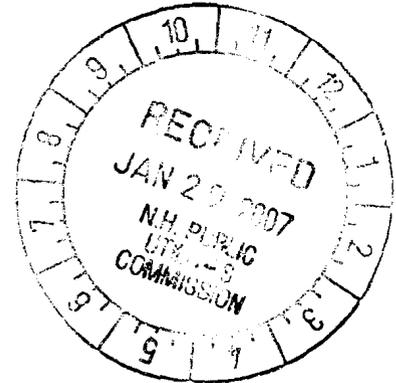
**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.

SENT VIA E-MAIL(legals@unionleader.com)

January 24, 2007

Ms. Sherry Porter  
Manchester Union Leader  
P. O. Box 9555  
Manchester, NH 03108-9555

Subject: Order of Notice  
DW 06-172



Dear Sherry:

Please publish the attached Order of Notice in the Manchester Union Leader no later than Wednesday, February 7, 2007.

Please forward an affidavit of publication to me within **three days of publication** to my attention at this office.

Sincerely,

Stephen J. Densberger  
Executive Vice President  
Pennichuck East Utility, Inc.

Enclosure

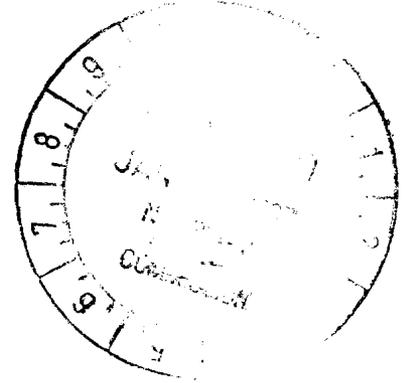
cc: Sarah B. Knowlton, Esq., McLane, Graf, Raulerson & Middleton  
Debra A. Howland, N. H. Public Utilities Commission



**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.

January 24, 2007

Evelyn Connor, Town Clerk  
Town of Weare  
P. O. Box 190  
Weare, NH 03281



Re: Order of Notice  
DW 06-172

Dear Ms. Connor:

We have enclosed a copy of NHPUC Order of Notice DW 06-172 dated January 22, 2007 concerning the subject matter.

I trust you will find this satisfactory and if you have any questions, please give me a call.

Sincerely,

Stephen J. Densberger  
Executive Vice President  
Pennichuck East Utility, Inc.

Enclosure

cc: Sarah B. Knowlton, Esq., McLane, Graf, Raulerson & Middleton  
Debra A. Howland, N. H. Public Utilities Commission



**PENNICHUCK**  
 PENNICHUCK EAST UTILITY, INC.



**AFFIDAVIT OF NOTICE**

I, Stephen J. Densberger, hereby certify that, on January 24, 2007 pursuant to Commission Order of Notice dated January 22, 2007 in DW 06-172, a copy of the said Order of Notice was mailed to Evelyn Connor, Town Clerk, Town of Weare by first class U. S. Mail, postage prepaid, and postmarked on January 24, 2007.

1/24/07  
 Dated \_\_\_\_\_

Stephen J. Densberger  
 Stephen J. Densberger  
 Executive Vice President  
 Pennichuck East Utility, Inc.

STATE OF NEW HAMPSHIRE  
 COUNTY OF HILLSBOROUGH

Subscribed and sworn by said Stephen J. Densberger. Before me,

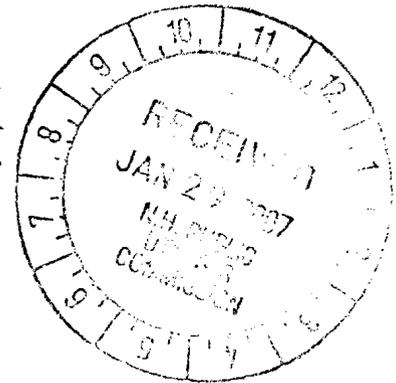
K. Murphy  
 Notary Public/Justice of the Peace



My Commission expires: \_\_\_\_\_



**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.



January 26, 2007

Re: Daniels Lake Water Company

Dear Daniels Lake Water Co. Customers:

Enclosed is Order of Notice, DW 06-172, issued by the New Hampshire Public Utilities Commission ("PUC") regarding your water service from Daniels Lake Water Co. We encourage you to read it and contact the PUC or Pennichuck if you have any questions.

Pennichuck East Utility ("PEU") is a wholly-owned subsidiary of Pennichuck Corporation headquartered in Merrimack, NH. PEU filed a petition with the NH Public Utilities Commission in December of 2006 to acquire the assets and franchise of the Daniels Lake water system. PEU intends to acquire the system and to operate and maintain the water utility in the same professional manner that we have demonstrated in all of our other operations. Customers of Daniels Lake will be incorporated into a larger customer base that includes Pennichuck East and will be charged the same rates for service as all other existing PEU customers. Our intention is to diagnose existing problems and to develop and implement a prioritized improvement program to ensure that you will receive excellent service. We will also be installing up-to-date metering equipment and will need your cooperation to provide access to your service line.

Pennichuck is the largest investor-owned water company in New Hampshire. The company, through its subsidiary utility companies, owns and operates 58 water systems in 27 towns here in New Hampshire. The largest system serves the greater Nashua area where we have a surface supply and treatment system that can supply up to 30 million gallons per day to the region. Pennichuck East serves 5,100 customers in 14 towns in New Hampshire.

We have enclosed a copy of our PEU rate sheet and a customer information brochure to help you learn more about our company. You can also access more information on our web site at [www.pennichuck.com](http://www.pennichuck.com). Our toll-free telephone number is 1-800-553-5191.

We look forward to serving you.

Sincerely,

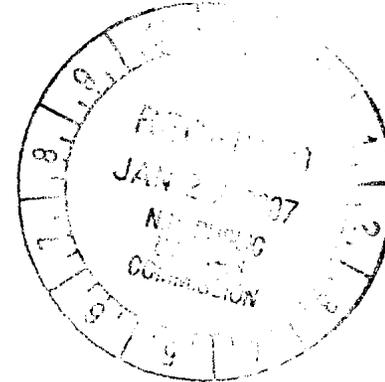
Stephen J. Densberger  
Executive Vice President

Enclosures

cc: Sarah B. Knowlton, Esq., McLane, Graf, Raulerson & Middleton  
Debra A. Howland, N. H. Public Utilities Commission



**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.



**AFFIDAVIT OF NOTICE**

I, Stephen J. Densberger, hereby certify that, on January 24, 2007 pursuant to Commission Order of Notice dated January 22, 2007 in DW 06-172, a copy of the said Order of Notice was mailed to Evelyn Connor, Town Clerk, Town of Weare by first class U. S. Mail, postage prepaid, and postmarked on January 24, 2007.

1/24/07  
Dated

Stephen J. Densberger  
Stephen J. Densberger  
Executive Vice President  
Pennichuck East Utility, Inc.

STATE OF NEW HAMPSHIRE  
COUNTY OF HILLSBOROUGH

Subscribed and sworn by said Stephen J. Densberger. Before me,





**PENNICHUCK**  
PENNICHUCK EAST UTILITY, INC.

January 24, 2007

Water Systems Operators Inc.  
8 Stone Falls Road  
P. O. Box 69  
Henniker, NH 03242

Re: Order of Notice  
DW 06-172

Dear Sir or Madam:

We have enclosed a copy of NHPUC Order of Notice DW 06-172 dated January 22, 2007 concerning the subject matter.

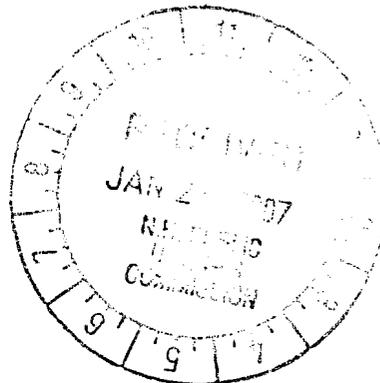
I trust you will find this satisfactory and if you have any questions, please give me a call.

Sincerely,

Stephen J. Densberger  
Executive Vice President  
Pennichuck East Utility, Inc.

Enclosure

cc: Sarah B. Knowlton, Esq., McLane, Graf, Raulerson & Middleton  
Debra A. Howland, N. H. Public Utilities Commission



**Notice to Customers  
PEU Schedule GM  
RATES APPROVED BY THE NHPUC**

The New Hampshire Public Utilities Commission (NHPUC) approved a 24.26% consolidated rate increase for service rendered effective June 16, 2005. The following schedule shows the rates for each category of service:

**MONTHLY GENERAL METERED RATE**

<u>Meter Size</u>	<u>Monthly Rate</u>
5/8"	\$ 15.58
3/4"	\$ 33.11
1"	\$ 46.89
1 1/2"	\$ 102.06
2"	\$ 151.42
3"	\$ 321.26
4"	\$ 504.38
6"	\$ 1,008.73
8"	\$ 1,259.86
10"	\$ 1,427.28

In addition to this standard customer charge, the monthly volumetric charge is:

\$4.75 per 100 Cubic Feet  
100 Cubic Feet = 748 gallons

**MONTHLY PRIVATE FIRE PROTECTION**

The charge shall be determined by the size of the pipe entering the property as follows:

<u>Size</u>	<u>Charge</u>
1 1/2" connection	\$ 8.34
2" connection	\$ 14.84
3" connection	\$ 33.39
4" connection	\$ 59.36
6" connection	\$ 133.58
8" connection	\$ 237.46
10" connection	\$ 371.02
12" connection	\$ 534.28

For each private hydrant, whether connected directly to the Company's mains, or to the customer's private fire protection distribution system \$ 96.46

Litchfield Private Hydrant charge \$ 9.01

Customers may direct any questions concerning rates or service to Pennichuck at its company's Customer Service Department, PO Box 1947, Merrimack, NH 03054-1947, by calling 603-882-5191 or 1-800-553-5191 or via email at customer-service@pennichuck.com. Customers may also

## History

On June 19, 1852, the New Hampshire legislature granted a group of investors the status of corporation "for the purpose of bringing water into the villages of Nashua and Nashville, by means of subterranean pipes, for the supply of the inhabitants of said villages."

Such were the beginnings of the company that was to become Pennichuck Water. The world was different then. Yet, the challenges for Pennichuck Water are still the same today; managing growth to serve the needs of the population, adopting new technologies in engineering and water treatment, and always ensuring our customers a reliable supply of high quality water.



## Water Consumption Chart

Annually, the average household uses 90,000 gallons.

### FOR YOUR PERSONAL NEEDS:

Washing hands and face	3 gallons
Brushing teeth	2 gallons
Shaving	8 gallons
Toilet (average per flush)	5 gallons
Shower (per minute)	5 gallons
Bath	40 gallons

### FOR YOUR HOUSEHOLD NEEDS:

Drinking water (per person per day)	0.6 gallons
Water for cooking (per person per day)	1 gallon
Washing dishes by hand	20 gallons
Automatic dishwasher (per load)	18 gallons
Washing machine (per load)	40 gallons

### FOR YOUR OUTDOOR NEEDS:

Water garden (5 minutes)	30 gallons
Lawn sprinkler (30 minutes)	180 gallons
Wash car	100 gallons



25 Manchester Street, P.O. Box 1947  
Merrimack, NH 03054-1947  
603-882-5191  
800-553-5191  
Fax 603-913-2362  
www.pennichuck.com  
email: customer-service@pennichuck.com

## Pennichuck Water



## Welcome to Pennichuck Water

Since 1852, Pennichuck has been supplying water to communities throughout New Hampshire and has since grown to become the state's largest water utility. Today, Pennichuck serves more than 120,000 customers for residential, commercial, industrial use, and fire service protection.

Our largest water system supplies the city of Nashua and portions of Amherst, Merrimack, and Hollis. The primary source of supply is the Pennichuck Watershed, which is supplemented by the Merrimack River during dry summer periods. We also operate a number of separate water systems, supplied by groundwater wells throughout New Hampshire and Massachusetts.

Pennichuck also has wholesale water supply agreements for serving Hudson, Litchfield, Londonderry, Merrimack, and Milford, and operates a number of systems on a contract basis, such as the towns of Salisbury, MA and Hudson, NH. Today, Pennichuck remains focused on providing customers with a safe and reliable supply of drinking water, just as we have for over 150 years.

## Security

For safety sake, we make sure that you can quickly and easily identify every Pennichuck employee. They're required to wear a company uniform and photo ID. Pennichuck vehicles are also clearly marked with our company logo. We thank you for your vigilance in protecting your water supply. Please call us immediately with any concerns regarding your water service.



## Pennichuck Services

- Operation and Maintenance Contracts
- Laboratory Testing
- Water Treatment
- Engineering Services
- Pipe Installation and Maintenance
- Cross-Connection Testing
- Service Maintenance Program  
(Watertight Protection Plan)
- Fire Protection
- Customer Confidence Reports

## Your Water Service

**1 WATER MAIN**  
Miles of water mains carry water from our reservoirs and wells to the home.

**2 SERVICE LINE**  
These are pipes that go from the water main to the home. The Company owns the portion from the water main to the curb line. The customer is responsible for the remaining portion—from the curb line into the building.

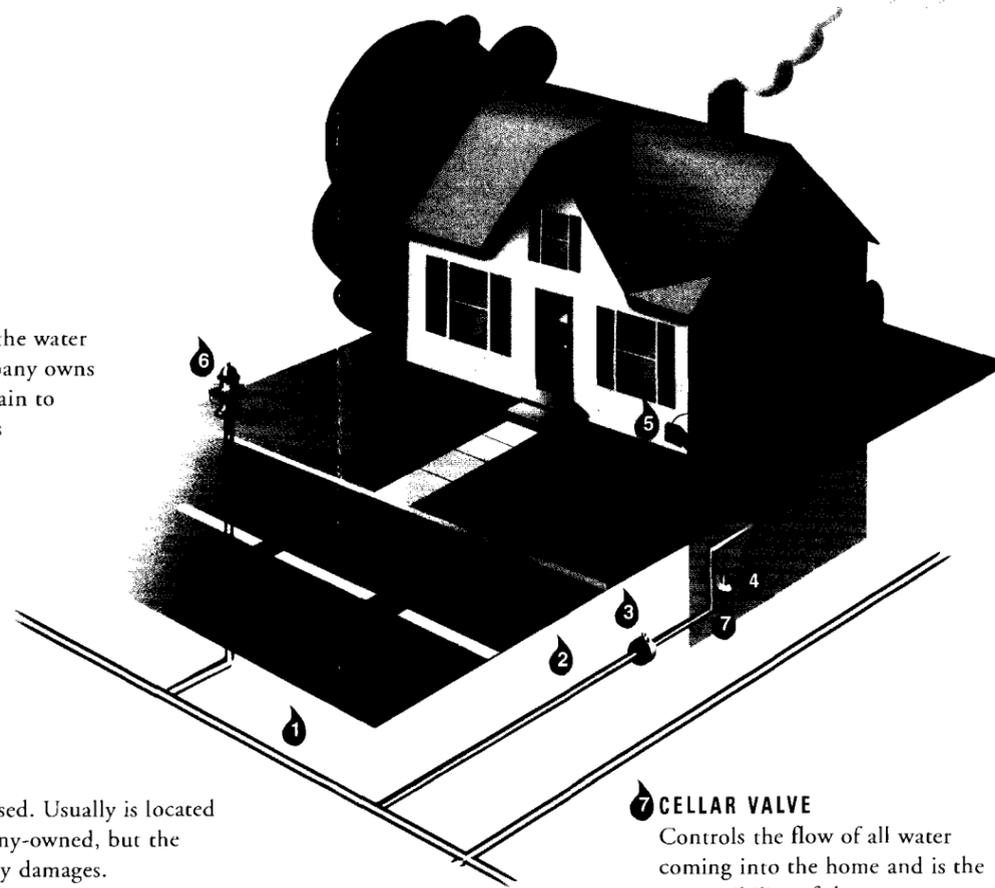
**3 CURB VALVE**  
The valve that controls the flow of water to the home.

**4 WATER METER**  
Records how much water is used. Usually is located inside the house. It is Company-owned, but the customer is responsible for any damages.

**5 REMOTE METER READING RECEPTACLE**  
Permits us to obtain meter readings without entering the home.

**6 FIRE HYDRANT**  
Provides water for fire protection and enables the Company to flush the water mains and maintain water quality.

**7 CELLAR VALVE**  
Controls the flow of all water coming into the home and is the responsibility of the customer.



**We're here for you 24-hours a day.**

*In the event of an emergency, you can always reach us by calling 603-882-5191 or toll-free 1-800-553-5191.*

## Frequently Asked Questions

### How is my bill calculated?

Your water bill consists of a customer charge (based on your meter size) and a consumption charge (based on the reading obtained off your water meter). The reading is calculated in units and shown on your bill under "consumption". Units are calculated in 100 cubic feet (CCF) or 1,000 gallons and billed either monthly or quarterly, depending on your system.

### How do I pay my bill?

Payment methods vary based on your location. Please refer to Payment Options included in this packet.

### What happens if my payment is late?

If a payment is not received by the due date, a disconnect notice will be sent to the customer, stating a disconnect date. If payment is not received by the disconnect date, service will be disconnected until the payment is made.

*All rates are authorized by, and are on file with, the New Hampshire Public Utilities Commission. By NH Public Utilities Commission order No. 14.411 you are advised that you may bring any complaint, problem, concern, or comment to the attention of the Consumer Assistance Department at the Public Utilities Commission by calling their toll-free number: 1-800-852-3793*